



August 27–31, 2017
 Baltimore Marriott Waterfront
 Baltimore, MD

SATURDAY, AUGUST 26, 2017

7:00 p.m. – 9:00 p.m. **NASUAD Board of Directors Dinner**
Offsite Location

SUNDAY, AUGUST 27, 2017

NASUAD FALL STATE ONLY MEETING

7:30 a.m. – 8:00 p.m. **Registration**
Grand Ballroom Foyer, 3rd Fl.

8:30 a.m. – 10:30 a.m. **NASUAD Board of Directors Meeting** (*breakfast provided*)
Board Room, 3rd Fl.

9:00 a.m. – 10:00 a.m. **Orientation and Welcome of New State Members**
Grand Ballroom 1-3, 3rd Fl.
**States only*

10:30 a.m. – 4:30 p.m. **NASUAD: Business Acumen Learning Collaborative** (*lunch provided*)
Dover, 3rd Fl.
**invitation only*

10:30 a.m. – 4:30 p.m. **NASUAD Fall State Only Meeting** (*lunch provided*)
Grand Ballroom 1-3, 3rd Fl.
**States only*

5:30 p.m. – 9:00 p.m. **NASUAD State Membership Dinner**
Offsite Location
(water taxi transportation provided)
**States only*

MONDAY, AUGUST 28, 2017

INTENSIVES

7:30 a.m. – 5:00 p.m. **Registration**
Grand Ballroom Foyer, 3rd Fl.

8:00 a.m. – 9:00 a.m. **Morning Coffee and Muffins**
Grand Ballroom Foyer, 3rd Fl.

9:00 a.m. – 11:30 a.m. **Intensives**

- **2017 Medicaid Managed Long-Term Services and Supports (MLTSS) Intensive**
Grand Ballroom 5, 3rd Fl.
- **Information & Referral/Assistance (I&R/A) Intensive for State and Local I&R/A Professionals**
Laurel, 4th Fl.
- **Medicaid 101: Everything You Wanted to Know About Medicaid Long-Term Services & Supports, but Were Afraid to Ask**
Grand Ballroom 1-4, 3rd Fl.
- **HCBS Regulation Implementation CMS Intensive**
Grand Ballroom 6, 3rd Fl.
- **Aging & Disability 101 for New Directors**
Essex, 4th Fl.

9:00 a.m. – 5:00 p.m. **Interactive Room: Virtual Reality as a Tool in Dementia Care**
Note: This is an all-day visit and learn event
Iron, 4th Fl.

9:00 a.m. – 10:30 a.m. **Grantee Meetings**

- **General Session for all MFP & TEFT Grantees: 5 Keys to Sustainability**
Grand Ballroom 7-10, 3rd Fl.

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- 10:30 a.m. – 11:30 a.m.
- **Money Follows the Person (MFP) Grantee Meeting**
Waterview, Lobby Level
 - **Testing Experience and Functional Tools (TEFT) Demonstration Grantee Meeting**
Dover, 3rd Fl.
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11:30 a.m. – 12:00 p.m. **Break**

12:00 p.m. – 1:30 p.m. **Welcome Lunch & Opening Plenary**
Grand Ballroom, 3rd Fl.

Introductions & Remarks:

Martha Roherty, Executive Director, NASUAD

Lora Connolly, Director, California Department of Aging;
NASUAD Board President

Plenary: “Person-Connected Health Technologies to Improve Delivery of Home and Community-Based Services and Self-Health”

Speakers:

Andrey Ostrovsky, MD., Chief Medical Officer, Centers for Medicare and CHIP Services

William L. England, PhD, JD, Director, Office for the Advancement of Telehealth, Federal Office of Rural Health Policy, HRSA

1:30 p.m. – 2:00 p.m. **Break**

- 2:00 p.m. – 5:30 p.m. **Grantee Meetings, Contd.**
- **Money Follows the Person (MFP) Grantee Meeting**
Waterview, Lobby Level
 - **Testing Experience and Functional Tools (TEFT) Demonstration Grantee Meeting**
Dover, 3rd Fl.
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- 2:00 p.m. – 5:00 p.m. **Intensives, Contd.**
- **2017 Medicaid Managed Long-Term Services and Supports (MLTSS) Intensive**
Grand Ballroom 5, 3rd Fl.
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- **Information & Referral/Assistance (I&R/A) Intensive for State and Local I&R/A Professionals**
Laurel, 4th Fl.
 - **Medicaid 101: Everything You Wanted to Know About Medicaid Long-Term Services & Supports, but Were Afraid to Ask**
Grand Ballroom 1-4, 3rd Fl.
 - **HCBS Regulation Implementation CMS Intensive**
Grand Ballroom 6, 3rd Fl.
 - **Ageing & Disability 101 for New Directors**
Essex, 4th Fl.
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5:30 p.m. – 7:00 p.m. **NASUAD President’s Reception**
Presidential Suite
**States only*

7:30 p.m. – 9:00 p.m. **National Core Indicators - Ageing & Disability (NCI-AD) Dinner**
Raven, Lobby Level
**States only – must have RSVP’d to NCI-AD@nasuad.org*

TUESDAY, AUGUST 29, 2017

7:30 a.m. – 5:00 p.m. **Registration**
Grand Ballroom Foyer, 3rd Fl.

8:00 a.m. – 9:00 a.m. **Morning Coffee and Muffins**
Grand Ballroom Foyer, 3rd Fl.

9:00 a.m. – 10:00 a.m. **Plenary**
Grand Ballroom, 3rd Fl

Introductions & Remarks:

Martha Roherty, Executive Director, NASUAD

Lora Connolly, Director, California Department of Ageing;
NASUAD Board President

Speaker: To be Announced

10:00 a.m. – 10:30 a.m.	Break
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10:15 a.m. – 5:00 p.m.	CIRS-A/D Exam Preparation <i>Galena, 4th Fl.</i>
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10:30 a.m. – 11:45 a.m.	Workshops <ul style="list-style-type: none"> • ACL Track: Strengthening Person-Centered Advocacy for Long-Term Care Facility Residents: Promising Policies & Practices in States' LTC Ombudsman Programs <i>Grand Ballroom 1-4, 3rd Fl.</i> • CMS/ACL Track: CMS Home and Community-Based Services Final Rule: Current Issues and Future Directions <i>Grand Ballroom 5-6, 3rd Fl.</i> • Supportive Housing for People with Long-Term Care Needs <i>Kent, 4th Fl.</i> • The Georgia Senior Hunger Initiative: Addressing a Community <i>Laurel AB, 4th Fl.</i> • Growth and Uncertainty in HCBS-Funded Assisted Living <i>Essex, 4th Fl.</i> • Moving Towards Reliable and Valid Assessment Processes in Three States <i>Waterview, Lobby Level</i> • Caring for Those who Care: Addressing the Family Caregiver's Needs <i>Raven, Lobby Level</i> • Innovation Track: Key Features to Consider When Procuring Your Electronic Visit Verification System <i>Dover, 3rd Fl.</i>
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10:30 a.m. – 5:30 p.m.	Interactive Room: Gilford's Golden Guardian Escort Service Dogs: Service Animals Have a Role in Health and Safety <i>Note: This is an all-day visit and learn event</i> <i>James, 4th Fl.</i>
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10:30 a.m. – 5:30 p.m.	Interactive Room: Virtual Reality as a Tool in Dementia Care <i>Note: This is an all-day visit and learn event</i> <i>Iron, 4th Fl.</i>
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11:45 a.m. – 7:00 p.m.	Exhibit Hall Open <i>Harborside Ballroom, 4th Fl.</i>
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12:15 p.m. – 1:15 p.m.	Lunch with Exhibitors
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Harborside Ballroom, 4th Fl.

1:15 p.m. – 2:30 p.m.

Workshops

- **CMS/ACL Track: Realizing the Vision of Optimal Community Inclusion: Additional Strategies for States in Implementing the HCBS Settings Rule with Fidelity**
Grand Ballroom 5-6, 3rd Fl.
- **Social Determinants of Health – A Managed Care Organization’s Perspective**
Waterview, Lobby Level
- **Partnering with Medicaid to Increase Access to Long-Term Services & Supports**
Essex, 4th Fl.
- **Innovative Approaches to HCBS Network Adequacy in MLTSS**
Dover, 3rd Fl.
- **Long-Term Services and Supports Scorecard: Translating Data into Action**
Grand Ballroom 1-4, 3rd Fl.
- **Massachusetts Initiatives to Strengthen and Support the Home Care Workforce**
Laurel CD, 4th Fl.
- **Care Management for the Justice-Involved Individuals**
Heron, 4th Fl.
- **Advocates as Allies: Building Relationships between Managed Care Organizations and Ombudsman**
Laurel AB, 4th Fl.
- **Implementing Electronic Visit Verification, The Connecticut and Ohio Experiences**
Kent, 4th Fl.
- **Supporting Real Life Outcomes Through Self-Direction**
Falkland, 4th Fl.
- **There’s an App for That! Connecting Caregivers with Resources/Support**
Raven, Lobby Level

2:00 p.m. – 5:00 p.m.

Money Follows the Person Tribal Initiative Meeting

Atlantic, 4th Fl.

**invitation only*

2:30 p.m. – 2:45 p.m. **Break**

2:45 p.m. – 4:00 p.m. **Workshops**

- **ACL Track: The Role of Technology in the Care and Monitoring Persons with Dementia Living Alone**
Waterview, Lobby Level
- **CMS Track: Medicaid 101: Overview of the Program**
Grand Ballroom 1-4, 3rd Fl.
- **Triumphs and Challenges: A State Panel Discussing the HCBS Final Rule**
Essex, 4th Fl.
- **Minnesota’s Medicaid Innovation for Serving Pre-Eligible Seniors**
Laurel CD, 4th Fl.
- **HCBS Personal Health Record: If You Build It, Will They Come?**
Kent, 4th Fl.
- **Improving Quality in a Dynamic Healthcare Arena**
Heron, 4th Fl.
- **Our Journey from Forcing Work to Working with the Force!**
Laurel AB, 4th Fl.
- **Models of Integrated Care for Medicare-Medicaid Eligibles**
Grand Ballroom 7-10, 3rd Fl.
- **Scaling and Sustaining an Innovative Community Program**
Raven, Lobby Level
- **Person- and Family-Centered Practices in ADRCs and No Wrong Door**
Dover, 3rd Fl.
- **Bridging Legal Services and the Aging Network: National Center on Law and Elder Rights**
Falkland, 4th Fl.

4:00 p.m. – 4:15 p.m. **Break**

4:15 p.m. – 5:30 p.m. **Workshops**

- **ACL Track: Building Business Capacity and Financial Sustainability in Times of Transitions**
Grand Ballroom 7-10, 3rd Fl.
 - **CMS Track: Medicaid 201: Home and Community-Based Services within Medicaid**
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Grand Ballroom 1-4, 3rd Fl.

- **Improving Care Coordination for Persons with Dementia: California's Experience**
Raven, Lobby Level
- **Leading and Emerging Practices Supporting Employment for People with Disabilities**
Essex, 4th Fl.
- **MLTSS Programs – Good Design and Implementation**
Dover, 3rd Fl.
- **Listening to People with Disabilities National Core Indicators at 20**
Kent, 4th Fl
- **Federal Update on Long-Term Services and Supports Policy**
Laurel AB, 4th Fl.
- **Centene's Electronic Visit Verification Innovations**
Waterview, Lobby Level
- **Innovation Track: Leveraging Innovative Caregiver Supports, Including Technology, to Drive Better Outcomes**
Falkland, 4th Fl.

5:30 p.m. - 7:00 p.m. **Exhibit Hall Reception**
Harborside Ballroom, 4th Fl.

7:00 p.m. – 11:00 p.m. **NASUAD Dance Party**
Harborside Ballroom, 4th Fl.

WEDNESDAY, AUGUST 30, 2017

7:30 a.m. – 8:30 a.m. **Morning Coffee with Exhibitors**
Harborside Ballroom, 4th Fl.

7:30 a.m. – 3:00 p.m. **Exhibit Hall Open**
Harborside Ballroom, 4th Fl.

8:00 a.m. – 5:00 p.m. **Registration**
Grand Ballroom Foyer, 3rd Fl.

8:00 a.m. – 11:15 a.m. **MACPAC Listening Sessions with LTSS Directors** *(breakfast provided)*

Heron, 4th Fl.
*invitation only

8:30 a.m. – 9:45 a.m.

Workshops

- **ACL Track: Using Survey Data to Describe OAA Participants**
Waterview, Lobby Level
- **CMS Track: Quality 101 in the 1915(c) Home and Community-Based Services (HCBS) Waiver**
Grand Ballroom 7-10, 3rd Fl.
- **Employing the Disadvantaged While Meeting the Growing Need for Home Care Workers**
Falkland, 4th Fl.
- **LTSS Integration: High Quality Person-Centered Care for Persons with Intellectual and Developmental Disabilities (I/DD)**
Essex, 4th Fl.
- **How Connecticut's Web-based Tracking and Reporting System Improves Money Follows the Person and Community First Choice**
Kent, 4th Fl.
- **Palliative Care through Compassionate Connections**
Laurel AB, 4th Fl.
- **Understanding Mortality Risk – In Order to Prevent It**
Galena, 4th Fl.
- **Why and How Minnesota is Keeping LTSS Quality Measures Relevant**
Laurel CD, 4th Fl.
- **Infrastructure Development to Support MLTSS**
Raven, Lobby Level
- **Moving Forward with Wisconsin's Quality Long-Term Care System**
Dover, 3rd Fl.
- **Compliance Isn't Quality: Building an Authentic Quality Framework with MLTSS**
Grand Ballroom 1-4, 3rd Fl.

9:30 a.m. – 12:00 p.m.

AIRS Certification Exam*James, 4th Fl.*

9:45 a.m. – 10:00 a.m. **Break**

10:00 a.m. – 11:15 a.m. **Workshops**

- **CMS Track: Quality 201 in the 1915(c) Home and Community-Based Services (HCBS) Waiver: Health and Welfare**
Waterview, Lobby Level
- **Virginia’s Care Coordination Program for Individuals with Dementia**
Laurel CD, 4th Fl.
- **The Massachusetts Model for Engaging LTSS Stakeholders in LTSS Reform**
Laurel AB, 4th Fl.
- **Trends in HCBS Services for People with Intellectual and Developmental Disabilities (I/DD): Policy Implications**
Essex, 4th Fl.
- **Northwest to Northeast Approaches to Medicaid Program Integrity**
Grand Ballroom 7-10, 3rd Fl.
- **First Assess: Planning for Transformation of the Long-Term Services & Supports Access System**
Kent, 4th Fl.
- **Realizing the Value in Value-Based Purchasing of Long-Term Services & Supports**
Dover, 3rd Fl.
- **News You Can Use: Findings from Recent Research on Home and Community-Based Services**
Grand Ballroom 1-4, 3rd Fl.
- **The Hidden Health Care Crisis: Lack of Adequate Oral Health**
Falkland, 4th Fl.
- **Innovation Track: Custom, COTS, Cloud: A Balancing Act**
Galena, 4th Fl.

10:00 a.m. – 2:00 p.m. **NASUAD: Business Acumen Learning Collaborative, Day 2**
(lunch provided)
Raven, Lobby Level
**invitation only*

11:15 a.m. – 11:45 a.m. **Break**

11:45 a.m. – 2:15 p.m.	<p>Plenary Sessions & Lunch <i>Grand Ballroom, 3rd Fl.</i></p> <p>Katie Beckett & Arthur Flemming Awards Ceremony Presenters: Martha Roherty, Executive Director, NASUAD Lora Connolly, Director, California Department of Aging; NASUAD Board President</p> <p><i>Plenary: “Perspective: Collaboration is the Key to Success”</i></p> <p><i>Speaker:</i> Vinh Giang, International Keynote Speaker</p>
2:15 p.m. – 2:45 p.m.	<p>Dessert with Exhibitors <i>Harborside Ballroom, 4th Fl.</i></p>
2:45 p.m. – 5:00 p.m.	<p>CIRS-A/D Train-the-Trainer <i>Board Room, 3rd Fl.</i></p>
2:45 p.m. – 5:30 p.m.	<p>Interactive Room: Bottom Dollars Movie <i>Note: This is an all-afternoon visit and learn event</i> <i>Iron, 4th Fl.</i></p>
2:45 p.m. – 4:00 p.m.	<p>Workshops</p> <ul style="list-style-type: none"> • ACL Track: State Program Report Redesign: Getting Ready for the Future <i>Grand Ballroom 7-10, 3rd Fl.</i> • CMS Track: Financial Accountability in HCBS <i>Grand Ballroom 1-4, 3rd Fl.</i> • The Case for LTSS Integration: New Data from National Health & Aging Trends Study <i>Dover, 3rd Fl.</i> • The Power of Self-Direction <i>Laurel AB, 4th Fl.</i> • Partnering With Tribes in Wisconsin: Value in Cultural Competencies <i>Raven, Lobby Level</i> • Preparing for Change: Michigan’s Compliance with CMS’ HCBS Rule <i>Waterview, Lobby Level</i>

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- **Priority Measures of Quality in LTSS from National Core Indicators and National Core Indicators – Aging & Disabilities**
Essex, 4th Fl.
 - **Unique Partnerships with Area Agencies on Aging to Better Serve Waiver Members**
Kent, 4th Fl.
 - **The State of the States in Aging and Disability: Results from the 2017 NASUAD Survey**
Falkland, 4th Fl.
 - **Innovation Track: How to Leverage the 21st Century’s Cures Act**
Heron, 4th Fl.
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4:00 p.m. – 4:15 p.m. **Break**

4:15 p.m. – 5:30 p.m. **Workshops**

- **ACL/CMS Track: HHS Investments in Cross-Cutting Quality Measurement Initiatives**
Grand Ballroom 7-10, 3rd Fl.
 - **ACL Track: Faith-Based Programs in Dementia Care**
Dover, 3rd Fl.
 - **Person-Centered Foundations to Support Choice Architecture**
Grand Ballroom 1-4, 3rd Fl.
 - **Leveraging Data to Promote Health Literacy and Health Behavior Change**
Heron, 4th Fl.
 - **Combating Fraud in Self Direction**
Essex, 4th Fl.
 - **Health and Housing Collaboration: A Success Story**
Kent, 4th Fl.
 - **Direct Support Workforce: Stability Strategies and Outcomes**
Laurel AB, 4th Fl.
 - **Diverse Partnerships to Advance Lifespan Respite Opportunities for Family Caregivers**
Raven, Lobby Level
 - **Strategic Partnerships to Build a Strong LTSS Continuum**
Waterview, Lobby Level
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- **Innovation Track: Preadmission Screening & Resident Review: Old News or New Frontier?**
Laurel CD, 4th Fl.

5:45 p.m. – 7:15 p.m. **NASUAD President’s Reception**
Presidential Suite
**States only*

7:30 p.m. – 9:30 p.m. **NASUAD State Members’ Dinner**
Offsite Location
**States only*

THURSDAY, AUGUST 31, 2017

7:00 a.m. – 8:00 a.m. **Morning Coffee and Muffins**
Grand Ballroom Foyer, 3rd Fl.

8:00 a.m. – 8:30 a.m. **Closing Remarks**
Martha Roherty, Executive Director, NASUAD
Lora Connolly, Director, California Department of Aging;
NASUAD Board President
Grand Ballroom, 3rd Fl.

8:00 a.m. – 12:00 p.m. **Registration**
Grand Ballroom Foyer, 3rd Fl.

8:30 a.m. – 9:45 a.m. **Workshops**

- **ACL Track: Evaluation of the Older Americans Act Title III-C Nutrition Services Program: Participants’ Food Security, Socialization and Diet Quality**
Kent, 4th Fl.
- **CMS Track: Electronic Visit Verification Requirements in the 21st Century CURES Act**
Grand Ballroom 5-6, 3rd Fl.
- **Transportation Solutions to Better Serve Individuals with Chronic Care Needs**
Dover, 3rd Fl.

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- **Framework for MLTSS Quality in Pennsylvania and Virginia**
Grand Ballroom 7-10, 3rd Fl.
 - **From Home Alone to the CARE Act: Research Driving Policy**
Raven, Lobby Level
 - **Commonwealth of Virginia Waiver Managements Systems (WaMS) Implementation**
Laurel AB, 4th Fl.
 - **Maximizing Veteran Independence with the Veteran's Directed-HCBS Program**
Grand Ballroom 1-4, 3rd Fl.
 - **Trends in the State LTC Ombudsman Program**
Falkland, 4th Fl.
 - **State-Specific Processes for Expansion Medicaid-to-Medicare Transitions: Success and Challenges**
Essex, 4th Fl.
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9:45 a.m. – 10:00 a.m. **Break**

10:00 a.m. – 11:15 a.m. **Workshops**

- **ACL Track: Health and Safety Practices in State HCBS Systems**
Grand Ballroom 5-6, 3rd Fl
 - **CMS Track: Final Findings from the National Money Follows the Person (MFP) Evaluation**
Grand Ballroom 7-10, 3rd Fl.
 - **Identifying and Supporting Caregivers in the LGBT Community**
Raven, Lobby Level
 - **Matching Services Registries as a Tool for Expanding Self-Direction**
Dover, 3rd Fl.
 - **Assisted Living Communities and Continuous Quality Improvement**
Essex, 4th Fl.
 - **Great Intentions: Lessons Learned in Medicare-Medicaid Program**
Waterview, Lobby Level
 - **Findings from the 2016 Centers for Independent Living Transitions & Diversion Services Survey**
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Kent, 4th Fl.

- **Take Your Volunteer Program to the Next Level**
Falkland, 4th Fl.
- **There Really is “No Place like Home”**
Laurel CD, 4th Fl.
- **National Core Indicators – Aging & Disability (NCI-AD)**
Laurel AB, 4th Fl.
- **Business Acumen: What We Know and Where We're Going**
Galena, 4th Fl.
- **Advancing Health IT Alignment Across HCBS Funded Medicaid Programs**
Grand Ballroom 1-4, 3rd Fl.

11:15 a.m. – 11:30 a.m. **Break**

11:30 a.m. – 12:45 p.m. **Workshops**

- **ACL Track: Making the Case for Tribal Programs: Using Data to Demonstrate Efficacy**
Grand Ballroom 5-6, 3rd Fl.
 - **CMS Track: Quality in Managed Long-Term Services and Supports**
Grand Ballroom 7-10, 3rd FL.
 - **Technology-Enabled Consumer Engagement Intervention Strategies for HCBS Programs**
Falkland, 4th Fl.
 - **Listening Sessions with the “Model Minority” Integrating Findings into Practice**
Raven, Lobby Level
 - **HCBS Consumer Assessment of Healthcare Providers and Systems Survey Tools**
Waterview, Lobby Level
 - **Person-Centered Planning: Beyond the Regulations, Implementation and Evaluation**
Kent, 4th Fl.
 - **No Wrong Door and Assistive Technology – What Works?**
Essex, 4th Fl.
 - **Overcoming Stigma to Identify Benefits**
Galena, 4th Fl.
 - **Coordinating Data Across the Individual’s Systems**
Laurel AB, 4th Fl.
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- **The Important Role of Senior Community Service Employment Program (SCSEP) in Employing Seniors**
Heron, 4th Fl.

12:45 p.m.

Lunch

Box lunches will be provided for attendees
Grand Ballroom Foyer, 3rd Fl.
