SATURDAY, AUGUST 26, 2017

7:00 p.m. – 9:00 p.m.  
**NASUAD Board of Directors Dinner**  
*Offsite Location*

SUNDAY, AUGUST 27, 2017  
**NASUAD FALL STATE ONLY MEETING**

7:30 a.m. – 8:00 p.m.  
**Registration**  
*Grand Ballroom Foyer, 3rd Fl.*

8:30 a.m. – 10:30 a.m.  
**NASUAD Board of Directors Meeting** *(breakfast provided)*  
*Board Room, 3rd Fl.*

9:00 a.m. – 10:00 a.m.  
**Orientation and Welcome of New State Members**  
*Grand Ballroom 1-3, 3rd Fl.*  
*States only*

10:30 a.m. – 4:30 p.m.  
**NASUAD: Business Acumen Learning Collaborative** *(lunch provided)*  
*Dover, 3rd Fl.*  
*invitation only*

10:30 a.m. – 4:30 p.m.  
**NASUAD Fall State Only Meeting** *(lunch provided)*  
*Grand Ballroom 1-3, 3rd Fl.*  
*States only*
5:30 p.m. – 9:00 p.m.  **NASUAD State Membership Dinner**  
*Offsite Location*  
*(water taxi transportation provided)*  
*States only*

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**MONDAY, AUGUST 28, 2017**

**INTENSIVES**

7:30 a.m. – 5:00 p.m.  **Registration**  
*Grand Ballroom Foyer, 3rd Fl.*

8:00 a.m. – 9:00 a.m.  **Morning Coffee and Muffins**  
*Grand Ballroom Foyer, 3rd Fl.*

9:00 a.m. – 11:30 a.m.  **Intensives**

- 2017 Medicaid Managed Long-Term Services and Supports (MLTSS) Intensive  
  *Grand Ballroom 5, 3rd Fl.*

- Information & Referral/Assistance (I&R/A) Intensive for State and Local I&R/A Professionals  
  *Laurel, 4th Fl.*

- Medicaid 101: Everything You Wanted to Know About Medicaid Long-Term Services & Supports, but Were Afraid to Ask  
  *Grand Ballroom 1-4, 3rd Fl.*

- HCBS Regulation Implementation CMS Intensive  
  *Grand Ballroom 6, 3rd Fl.*

- Aging & Disability 101 for New Directors  
  *Essex, 4th Fl.*

9:00 a.m. – 5:00 p.m.  **Interactive Room: Virtual Reality as a Tool in Dementia Care**  
*Note: This is an all-day visit and learn event*  
*Iron, 4th Fl.*

9:00 a.m. – 10:30 a.m.  **Grantee Meetings**

- General Session for all MFP & TEFT Grantees: 5 Keys to Sustainability  
  *Grand Ballroom 7-10, 3rd Fl.*
<table>
<thead>
<tr>
<th>Time</th>
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| 10:30 a.m. – 11:30 a.m. | • Money Follows the Person (MFP) Grantee Meeting  
                           Waterview, Lobby Level  
• Testing Experience and Functional Tools (TEFT)  
Demonstration Grantee Meeting  
  Dover, 3rd Fl. |
| 11:30 a.m. – 12:00 p.m. | Break                                                                                     |
| 12:00 p.m. – 1:30 p.m. | Welcome Lunch & Opening Plenary  
  Grand Ballroom, 3rd Fl.  
  Introduction & Remarks:  
  Martha Roherty, Executive Director, NASUAD  
  Lora Connolly, Director, California Department of Aging;  
  NASUAD Board President  
  Plenary: “Person-Connected Health Technologies to Improve  
  Delivery of Home and Community-Based Services and Self-Health”  
  Speakers:  
  Andrey Ostrovsky, M.D., Chief Medical Officer, Centers for  
  Medicare and CHIP Services; William L. England, Ph.D., J.D.,  
  Director, Office for the Advancement of Telehealth, Federal  
  Office of Rural Health Policy, HRSA |
| 1:30 p.m. – 2:00 p.m. | Break                                                                                     |
| 2:00 p.m. – 5:30 p.m. | Grantee Meetings, Contd.  
• Money Follows the Person (MFP) Grantee Meeting  
  Waterview, Lobby Level  
• Testing Experience and Functional Tools (TEFT)  
Demonstration Grantee Meeting  
  Dover, 3rd Fl. |
| 2:00 p.m. – 5:00 p.m. | Intensives, Contd.  
• 2017 Medicaid Managed Long-Term Services and  
  Supports (MLTSS) Intensive  
  Grand Ballroom 5, 3rd Fl.  
• Information & Referral/Assistance (I&R/A) Intensive  
  for State and Local I&R/A Professionals |
Laurel, 4th Fl.

- Medicaid 101: Everything You Wanted to Know About Medicaid Long-Term Services & Supports, but Were Afraid to Ask
  Grand Ballroom 1-4, 3rd Fl.
- HCBS Regulation Implementation CMS Intensive
  Grand Ballroom 6, 3rd Fl.
- Aging & Disability 101 for New Directors
  Essex, 4th Fl.

5:30 p.m. – 7:00 p.m.  NASUAD President’s Reception
  Presidential Suite
  *States only

7:30 p.m. – 9:00 p.m.  National Core Indicators - Aging & Disability (NCI-AD) Dinner
  *States only—must have RSVP’d to NCI-AD@nasuad.org

TUESDAY, AUGUST 29, 2017

7:30 a.m. – 5:00 p.m.  Registration
  Grand Ballroom Foyer, 3rd Fl.

8:00 a.m. – 9:00 a.m.  Morning Coffee and Muffins
  Grand Ballroom Foyer, 3rd Fl.

9:00 a.m. – 10:00 a.m.  Plenary
  Grand Ballroom, 3rd Fl

Introductions:
Martha Roherty, Executive Director, NASUAD
Lora Connolly, Director, California Department of Aging; NASUAD Board President

Speaker:
Lance Robertson, Administrator & Assistant Secretary on Aging, Administration for Community Living
### Agenda

<table>
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<th>Time</th>
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<tr>
<td>10:00 a.m. – 10:30 a.m.</td>
<td><strong>Break</strong></td>
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<td>10:15 a.m. – 5:00 p.m.</td>
<td><strong>CIRS-A/D Exam Preparation</strong> Galena, 4th Fl.</td>
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<td>10:30 a.m. – 11:45 a.m.</td>
<td><strong>Workshops</strong></td>
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<td></td>
<td>• ACL Track: Strengthening Person-Centered Advocacy for Long-Term Care Facility Residents: Promising Policies &amp; Practices in States’ LTC Ombudsman Programs Grand Ballroom 1-4, 3rd Fl.</td>
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<td>• CMS/ACL Track: CMS Home and Community-Based Services Final Rule: Current Issues and Future Directions Grand Ballroom 5-6, 3rd Fl.</td>
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<td>• Supportive Housing for People with Long-Term Care Needs Kent, 4th Fl.</td>
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<td>• The Georgia Senior Hunger Initiative: Addressing a Community Laurel AB, 4th Fl.</td>
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<td>• Growth and Uncertainty in HCBS-Funded Assisted Living Essex, 4th Fl.</td>
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<td>• Moving Towards Reliable and Valid Assessment Processes in Three States Waterview, Lobby Level</td>
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<td>• Caring for Those who Care: Addressing the Family Caregiver’s Needs Raven, Lobby Level</td>
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<td>• Innovation Track: Key Features to Consider When Procuring Your Electronic Visit Verification System Dover, 3rd Fl.</td>
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<tr>
<td>10:30 a.m. – 5:30 p.m.</td>
<td><strong>Interactive Room: Gilford’s Golden Guardian Escort Service Dogs: Service Animals Have a Role in Health and Safety</strong> Note: This is an all-day visit and learn event James, 4th Fl.</td>
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<tr>
<td>10:30 a.m. – 5:30 p.m.</td>
<td><strong>Interactive Room: Virtual Reality as a Tool in Dementia Care</strong> Note: This is an all-day visit and learn event</td>
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<td>11:45 a.m. – 7:00 p.m.</td>
<td><strong>Exhibit Hall Open</strong>&lt;br&gt;Harborside Ballroom, 4th Fl.</td>
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<td>12:15 p.m. – 1:15 p.m</td>
<td><strong>Lunch with Exhibitors</strong>&lt;br&gt;Harborside Ballroom, 4th Fl.</td>
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<td>1:15 p.m. – 2:30 p.m.</td>
<td><strong>Workshops</strong>&lt;br&gt;• CMS/ACL Track: Realizing the Vision of Optimal Community Inclusion: Additional Strategies for States in Implementing the HCBS Settings Rule with Fidelity&lt;br&gt;Grand Ballroom 5-6, 3rd Fl.&lt;br&gt;• Social Determinants of Health – A Managed Care Organization’s Perspective&lt;br&gt;Waterview, Lobby Level&lt;br&gt;• Partnering with Medicaid to Increase Access to Long-Term Services &amp; Supports&lt;br&gt;Essex, 4th Fl.&lt;br&gt;• Innovative Approaches to HCBS Network Adequacy in MLTSS&lt;br&gt;Dover, 3rd Fl.&lt;br&gt;• Long-Term Services and Supports Scorecard: Translating Data into Action&lt;br&gt;Grand Ballroom 1-4, 3rd Fl.&lt;br&gt;• Massachusetts Initiatives to Strengthen and Support the Home Care Workforce&lt;br&gt;Laurel CD, 4th Fl.&lt;br&gt;• Care Management for the Justice-Involved Individuals&lt;br&gt;Heron, 4th Fl.&lt;br&gt;• Advocates as Allies: Building Relationships between Managed Care Organizations and Ombudsman&lt;br&gt;Laurel AB, 4th Fl.&lt;br&gt;• Implementing Electronic Visit Verification, The Connecticut and Ohio Experiences&lt;br&gt;Kent, 4th Fl.</td>
</tr>
</tbody>
</table>
• Supporting Real Life Outcomes Through Self-Direction  
  Falkland, 4th Fl.
• There’s an App for That! Connecting Caregivers with Resources/Support  
  Raven, Lobby Level

2:00 p.m. – 5:00 p.m.  Money Follows the Person Tribal Initiative Meeting  
  Atlantic, 4th Fl.  
  *invitation only

2:30 p.m. – 2:45 p.m.  Break

2:45 p.m. – 4:00 p.m.  Workshops
  • ACL Track: The Role of Technology in the Care and Monitoring Persons with Dementia Living Alone  
    Waterview, Lobby Level
  • CMS Track: Medicaid 101: Overview of the Program  
    Grand Ballroom 1-4, 3rd Fl.
  • Triumphs and Challenges: A State Panel Discussing the HCBS Final Rule  
    Essex, 4th Fl.
  • Minnesota’s Medicaid Innovation for Serving Pre-Eligible Seniors  
    Laurel CD, 4th Fl.
  • HCBS Personal Health Record: If You Build It, Will They Come?  
    Kent, 4th Fl.
  • Improving Quality in a Dynamic Healthcare Arena  
    Heron, 4th Fl.
  • Our Journey from Forcing Work to Working with the Force!  
    Laurel AB, 4th Fl.
  • Models of Integrated Care for Medicare-Medicaid Eligibles  
    Grand Ballroom 7-10, 3rd Fl.
• Scaling and Sustaining an Innovative Community Program  
  Raven, Lobby Level

• Person- and Family-Centered Practices in ADRCs and No Wrong Door  
  Dover, 3rd Fl.

• Bridging Legal Services and the Aging Network: National Center on Law and Elder Rights  
  Falkland, 4th Fl.

4:00 p.m. – 4:15 p.m.  Break

4:15 p.m. – 5:30 p.m.  Workshops

• ACL Track: Building Business Capacity and Financial Sustainability in Times of Transitions  
  Grand Ballroom 7-10, 3rd Fl.

• CMS Track: Medicaid 201: Home and Community-Based Services within Medicaid  
  Grand Ballroom 1-4, 3rd Fl.

• Improving Care Coordination for Persons with Dementia: California’s Experience  
  Raven, Lobby Level

• Leading and Emerging Practices Supporting Employment for People with Disabilities  
  Essex, 4th Fl.

• MLTSS Programs – Good Design and Implementation  
  Dover, 3rd Fl.

• Listening to People with Disabilities National Core Indicators at 20  
  Kent, 4th Fl.

• Federal Update on Long-Term Services and Supports Policy  
  Laurel AB, 4th Fl.

• Centene’s Electronic Visit Verification Innovations  
  Waterview, Lobby Level

• Innovation Track: Leveraging Innovative Caregiver Supports, Including Technology, to Drive Better Outcomes
8/18/17

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<th>Time</th>
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| 5:30 p.m. - 7:00 p.m. | **Exhibit Hall Reception**  
Harborside Ballroom, 4th Fl. | Falkland, 4th Fl.   |
| 7:00 p.m. – 11:00 p.m. | **NASUAD Dance Party**  
Harborside Ballroom, 4th Fl. | Falkland, 4th Fl.   |

**WEDNESDAY, AUGUST 30, 2017**

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<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
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| 7:30 a.m. – 8:30 a.m. | **Morning Coffee with Exhibitors**  
Harborside Ballroom, 4th Fl. | Falkland, 4th Fl.   |
| 7:30 a.m. – 3:00 p.m. | **Exhibit Hall Open**  
Harborside Ballroom, 4th Fl. | Falkland, 4th Fl.   |
| 8:00 a.m. – 5:00 p.m. | **Registration**  
Grand Ballroom Foyer, 3rd Fl. | Falkland, 4th Fl.   |
| 8:00 a.m. – 11:15 a.m. | **MACPAC Listening Sessions with LTSS Directors (breakfast provided)**  
Heron, 4th Fl.  
*invitation only* | Falkland, 4th Fl.   |
| 8:30 a.m. – 9:45 a.m. | **Workshops**  
- ACL Track: Using Survey Data to Describe OAA Participants  
Waterview, Lobby Level  
- CMS Track: Quality 101 in the 1915(c) Home and Community-Based Services (HCBS) Waiver  
Grand Ballroom 7-10, 3rd Fl.  
- Employing the Disadvantaged While Meeting the Growing Need for Home Care Workers  
Falkland, 4th Fl.  
- LTSS Integration: High Quality Person-Centered Care for Persons with Intellectual and Developmental Disabilities (I/DD)  
Essex, 4th Fl. | Falkland, 4th Fl.   |
• How Connecticut’s Web-based Tracking and Reporting System Improves Money Follows the Person and Community First Choice
   Kent, 4th Fl.
• Palliative Care through Compassionate Connections
   Laurel AB, 4th Fl.
• Understanding Mortality Risk – In Order to Prevent It
   Galena, 4th Fl.
• Why and How Minnesota is Keeping LTSS Quality Measures Relevant
   Laurel CD, 4th Fl.
• Infrastructure Development to Support MLTSS
   Raven, Lobby Level
• Moving Forward with Wisconsin’s Quality Long-Term Care System
   Dover, 3rd Fl.
• Compliance Isn’t Quality: Building an Authentic Quality Framework with MLTSS
   Grand Ballroom 1-4, 3rd Fl.

9:30 a.m. – 12:00 p.m.  AIRS Certification Exam
   James, 4th Fl.

9:45 a.m. – 10:00 a.m.  Break

10:00 a.m. – 11:15 a.m.  Workshops
• CMS Track: Quality 201 in the 1915(c) Home and Community-Based Services (HCBS) Waiver: Health and Welfare
   Waterview, Lobby Level
• Virginia’s Care Coordination Program for Individuals with Dementia
   Laurel CD, 4th Fl.
• The Massachusetts Model for Engaging LTSS Stakeholders in LTSS Reform
   Laurel AB, 4th Fl.
• Trends in HCBS Services for People with Intellectual and Developmental Disabilities (I/DD): Policy Implications  
  Essex, 4th Fl.

• Northwest to Northeast Approaches to Medicaid Program Integrity  
  Grand Ballroom 7-10, 3rd Fl.

• First Assess: Planning for Transformation of the Long-Term Services & Supports Access System  
  Kent, 4th Fl.

• Realizing the Value in Value-Based Purchasing of Long-Term Services & Supports  
  Dover, 3rd Fl.

• News You Can Use: Findings from Recent Research on Home and Community-Based Services  
  Grand Ballroom 1-4, 3rd Fl.

• The Hidden Health Care Crisis: Lack of Adequate Oral Health  
  Falkland, 4th Fl.

• Innovation Track: Custom, COTS, Cloud: A Balancing Act  
  Galena, 4th Fl.

10:00 a.m. – 2:00 p.m.  
NASUAD: Business Acumen Learning Collaborative, Day 2  
(lunch provided)  
Raven, Lobby Level  
*invitation only

11:15 a.m. – 11:45 a.m.  
Break

11:45 a.m. – 2:15 p.m.  
Plenary Session & Lunch  
Grand Ballroom, 3rd Fl.

Katie Beckett & Arthur Flemming Awards Ceremony  
**Presenters:**  
Martha Roherty, Executive Director, NASUAD  
Lora Connolly, Director, California Department of Aging; NASUAD Board President
Plenary: “Perspective: Collaboration is the Key to Success”
Speaker: Vinh Giang

2:15 p.m. – 2:45 p.m.  Dessert with Exhibitors
Harborside Ballroom, 4th Fl.

2:45 p.m. – 5:00 p.m.  CIRS-A/D Train-the-Trainer
Board Room, 3rd Fl.

2:45 p.m. – 5:30 p.m.  Interactive Room: Bottom Dollars Movie
Note: This is an all-afternoon visit and learn event
Iron, 4th Fl.

2:45 p.m. – 4:00 p.m.  Workshops
  • ACL Track: State Program Report Redesign: Getting Ready for the Future
    Grand Ballroom 7-10, 3rd Fl.
  • CMS Track: Financial Accountability in HCBS
    Grand Ballroom 1-4, 3rd Fl.
  • The Case for LTSS Integration: New Data from National Health & Aging Trends Study
    Dover, 3rd Fl.
  • The Power of Self-Direction
    Laurel AB, 4th Fl.
  • Partnering With Tribes in Wisconsin: Value in Cultural Competencies
    Raven, Lobby Level
  • Preparing for Change: Michigan’s Compliance with CMS’ HCBS Rule
    Waterview, Lobby Level
  • Priority Measures of Quality in LTSS from National Core Indicators and National Core Indicators – Aging & Disabilities
    Essex, 4th Fl.
  • Unique Partnerships with Area Agencies on Aging to Better Serve Waiver Members
    Kent, 4th Fl.
• The State of the States in Aging and Disability: Results from the 2017 NASUAD Survey
  Falkland, 4th Fl.
• Innovation Track: How to Leverage the 21st Century’s Cures Act
  Heron, 4th Fl.

4:00 p.m. – 4:15 p.m.  Break

4:15 p.m. – 5:30 p.m.  Workshops

• ACL/CMS Track: HHS Investments in Cross-Cutting Quality Measurement Initiatives
  Grand Ballroom 7-10, 3rd Fl.
• ACL Track: Faith-Based Programs in Dementia Care
  Dover, 3rd Fl.
• Person-Centered Foundations to Support Choice Architecture
  Grand Ballroom 1-4, 3rd Fl.
• Leveraging Data to Promote Health Literacy and Health Behavior Change
  Heron, 4th Fl.
• Combating Fraud in Self Direction
  Essex, 4th Fl.
• Health and Housing Collaboration: A Success Story
  Kent, 4th Fl.
• Direct Support Workforce: Stability Strategies and Outcomes
  Laurel AB, 4th Fl.
• Diverse Partnerships to Advance Lifespan Respite Opportunities for Family Caregivers
  Raven, Lobby Level
• Strategic Partnerships to Build a Strong LTSS Continuum
  Waterview, Lobby Level
• Innovation Track: Preadmission Screening & Resident Review: Old News or New Frontier?
  Laurel CD, 4th Fl.
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<tr>
<td>5:45 p.m. – 7:15 p.m.</td>
<td><strong>NASUAD President’s Reception</strong></td>
<td>Presidential Suite</td>
<td>*States only</td>
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<td>*Sponsor: Molina</td>
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<td>7:30 p.m. – 9:30 p.m.</td>
<td><strong>NASUAD State Members’ Dinner</strong></td>
<td>Offsite Location</td>
<td>*States only</td>
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**THURSDAY, AUGUST 31, 2017**

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<tr>
<td>7:00 a.m. – 8:00 a.m.</td>
<td><strong>Morning Coffee and Muffins</strong></td>
<td>Grand Ballroom Foyer, 3rd Fl.</td>
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<td>8:00 a.m. – 8:30 a.m.</td>
<td><strong>Closing Remarks:</strong></td>
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<td><strong>Martha Roherty</strong>, Executive Director, NASUAD</td>
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<td><em>Lora Connolly</em>, Director, California Department of Aging; NASUAD Board President</td>
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<td><strong>Grand Ballroom, 3rd Fl.</strong></td>
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<td>8:00 a.m. – 12:00 p.m.</td>
<td><strong>Registration</strong></td>
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<td><strong>Grand Ballroom Foyer, 3rd Fl.</strong></td>
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<td>8:30 a.m. – 9:45 a.m.</td>
<td><strong>Workshops</strong></td>
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<td>- ACL Track: Evaluation of the Older Americans Act</td>
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<td>- Title III-C Nutrition Services Program: Participants’ Food Security, Socialization and Diet Quality</td>
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<td>- Kent, 4th Fl.</td>
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<td>- CMS Track: Electronic Visit Verification Requirements in the 21st Century CURES Act</td>
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<td>- Grand Ballroom 5-6, 3rd Fl.</td>
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<td>- The Role of Information &amp; Referral (I&amp;R) in Managed Care Contracts</td>
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<td>- Laurel CD, 4th Fl.</td>
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<td>- Transportation Solutions to Better Serve Individuals with Chronic Care Needs</td>
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<td>- Dover, 3rd Fl.</td>
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• Framework for MLTSS Quality in Pennsylvania and Virginia  
  Grand Ballroom 7-10, 3rd Fl.
• From Home Alone to the CARE Act: Research Driving Policy  
  Raven, Lobby Level
• Commonwealth of Virginia Waiver Managements Systems (WaMS) Implementation  
  Laurel AB, 4th Fl.
• Maximizing Veteran Independence with the Veteran’s Directed-HCBS Program  
  Grand Ballroom 1-4, 3rd Fl.
• Trends in the State LTC Ombudsman Program  
  Falkland, 4th Fl.
• State-Specific Processes for Expansion Medicaid-to-Medicare Transitions: Success and Challenges  
  Essex, 4th Fl.
• Labor Law and Policy: Focus on Federal Changes  
  Room: Waterview, 4th Fl.

9:45 a.m. – 10:00 a.m.  Break

10:00 a.m. – 11:15 a.m.  Workshops
• ACL Track: Health and Safety Practices in State HCBS Systems  
  Grand Ballroom 5-6, 3rd Fl.
• CMS Track: Final Findings from the National Money Follows the Person (MFP) Evaluation  
  Grand Ballroom 7-10, 3rd Fl.
• Identifying and Supporting Caregivers in the LGBT Community  
  Raven, Lobby Level
• Matching Services Registries as a Tool for Expanding Self-Direction  
  Dover, 3rd Fl.
• Assisted Living Communities and Continuous Quality Improvement
Essex, 4th Fl.

- **Great Intentions: Lessons Learned in Medicare-Medicaid Program**  
  Waterview, Lobby Level

- **Findings from the 2016 Centers for Independent Living Transitions & Diversion Services Survey**  
  Kent, 4th Fl.

- **Take Your Volunteer Program to the Next Level**  
  Falkland, 4th Fl.

- **There Really is “No Place like Home”**  
  Laurel CD, 4th Fl.

- **National Core Indicators – Aging & Disability (NCI-AD)**  
  Laurel AB, 4th Fl.

- **Business Acumen: What We Know and Where We’re Going**  
  Galena, 4th Fl.

- **Advancing Health IT Alignment Across HCBS Funded Medicaid Programs**  
  Grand Ballroom 1-4, 3rd Fl.

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11:15 a.m. – 11:30 a.m. **Break**

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11:30 a.m. – 12:45 p.m. **Workshops**

- **ACL Track: Making the Case for Tribal Programs: Using Data to Demonstrate Efficacy**  
  Grand Ballroom 5-6, 3rd Fl.

- **CMS Track: Quality in Managed Long-Term Services and Supports**  
  Grand Ballroom 7-10, 3rd FL.

- **Technology-Enabled Consumer Engagement Intervention Strategies for HCBS Programs**  
  Falkland, 4th Fl.

- **Listening Sessions with the “Model Minority” Integrating Findings into Practice**  
  Raven, Lobby Level

- **HCBS Consumer Assessment of Healthcare Providers and Systems Survey Tools**
Waterview, Lobby Level

- Person-Centered Planning: Beyond the Regulations, Implementation and Evaluation  
  Kent, 4th Fl.
- No Wrong Door and Assistive Technology – What Works?  
  Essex, 4th Fl.
- Overcoming Stigma to Identify Benefits  
  Galena, 4th Fl.
- Coordinating Data Across the Individual’s Systems  
  Laurel AB, 4th Fl.
- The Important Role of Senior Community Service Employment Program (SCSEP) in Employing Seniors  
  Heron, 4th Fl.

12:45 p.m.  
**Lunch**  
Box lunches will be provided for attendees  
Grand Ballroom Foyer, 3rd Fl.